



ELSWICK

Standard Guarantee for Pedal Bicycles

Should any original component prove defective in terms of workmanship within its warranty period, we will replace it.
Warranty period for branded bicycles is as follows.

Rigid frames & forks – 1 year
Suspension frame & forks – 1 year
Carbon & all other components – 1 year

Exclusions: Tyres, Inner Tubes & Accessories

This warranty does not include labour and transportation charges. The company cannot accept any responsibility for consequential or special damage. This warranty applies only to the original retail purchaser who must produce proof of purchase in order to validate any claim. This warranty applies only in the case of defective components and does not cover the effects of normal wear, nor damage caused by accident, abuse, excessive loads, neglect, improper assembly, improper maintenance or the addition of any item inconsistent with the original intended use of the bicycle.

No bicycle is indestructible and no claims can be accepted for damage caused by improper use, competition use, stunt riding, ramp jumping or similar activities. Claims MUST be submitted through your retailer.

Your statutory rights are not affected.

All of our bicycles conform to one of the following standards:

BS EN 14766: 2005 Mountain Bicycles
BS EN 14764: 2005 City & Trekking Bicycles
BS EN 14781: 2005 Racing Bicycles
BS EN 14765: 2005 Bicycles for Young Children (size 435mm - 635mm seat height to ground)
BS EN 16054: 2012 BMX Bicycles

Please refer to the BS EN sticker on the frame for the relevant standard.

The company reserves the right to change or amend any specification without notice.
All information is correct at time of printing.

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